

# Spiceworks

This page is a step-by-step guide for the process of opening and setting up an external application in Spiceworks as part of the [Gigya Setup](#) process.

**Note:** If your site is defined under one of Gigya's non-US data centers, replace domain references to "*socialize.gigya.com*" (or "*socialize.us1.gigya.com*") with **https://socialize.<data\_center>/**

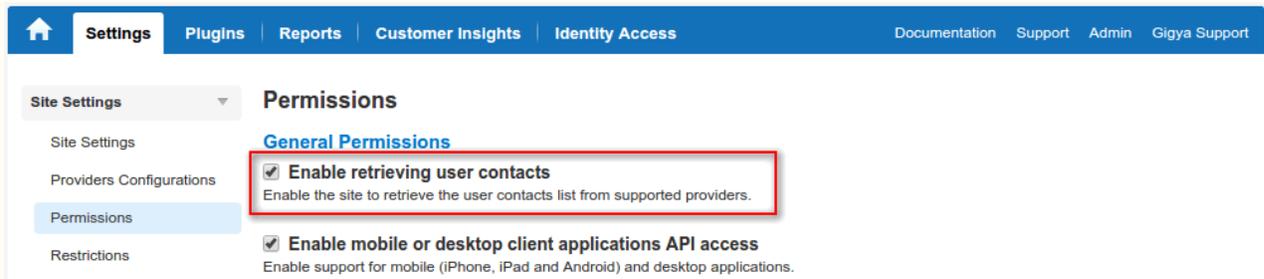
Where **<Data\_Center>** is:

- **us1.gigya.com** - For the US data center.
- **eu1.gigya.com** - For the European data center.
- **au1.gigya.com** - For the Australian data center.
- **ru1.gigya.com** - For the Russian data center.
- **cn1.gigya-api.cn** - For the Chinese data center.

If you are not sure of your site's data center, see [Finding Your Data Center](#).

Domain references are defined in Gigya's [dashboard](#), externally in social network app definition pages, and when using Gigya's SDKs to set the domain (in particular the *APIDomain* field in class *GSRequest*).

When using any 3rd Party Apps with Gigya, it is important to ensure that you **Enable retrieving user contacts** from the [Permissions](#) page of the [Console](#) prior to making your app live. This enables the user's contacts retrieval from providers that don't consider this an elevated permission.



## Phase 1 - Opening an External Application in Spiceworks

1. Send an email to [makeITsocial@spiceworks.com](mailto:makeITsocial@spiceworks.com) with:
  - Main Application URL:
  - Callback URL:  
Paste the following URL in the 'Callback URL' field: <http://socialize.gigya.com/GS/GSLogin.aspx>
2. Optional: If you are planning on configuring a domain alias (CNAME), please replace 'socialize.gigya.com' with your alias sub domain (CNAME value). i.e. [http://\[YOUR-ALIAS-SUB-DOMAIN\].yoursite.com/GS/GSLogin.aspx](http://[YOUR-ALIAS-SUB-DOMAIN].yoursite.com/GS/GSLogin.aspx)  
Note: please do not use https.

3. Copy your 'Consumer Key' and 'Consumer Secret' from the email you receive from Spiceworks.

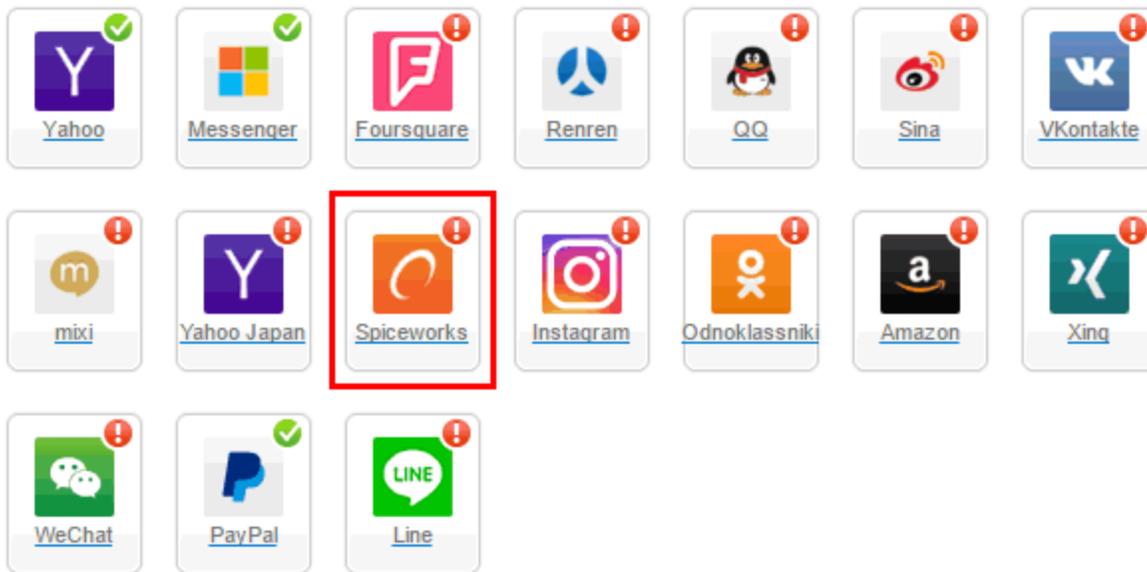
## Phase 2 - Configuring Spiceworks' Application Keys in Gigya's Website

1. Open the [Providers Configuration](#) page of Gigya's Console.
2. Select **Spiceworks** from the list of providers.
3. Paste your keys (the 'key' and the 'secret' keys from the end of phase 1) in the corresponding places.
4. Select **Secure redirects only** to allow only HTTPS redirects from Spiceworks.

## Main Social Networks

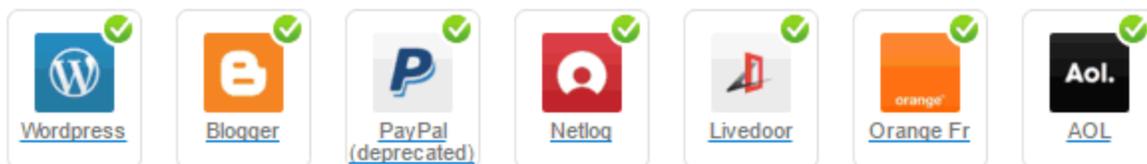


## More



## Providers that don't Require Configuration

Enable CNAME for all OpenID providers



5. Click the "Save Settings" button (located at the lower right-hand corner of the page).

**That's it, Spiceworks' configuration is complete!** Please note that it might take up to 10 minutes for our system to become synchronized with Spiceworks.