

Consent Vault

Description

The Consent Vault contains a log of interactions between your sites and site users regarding their consent to the processing of their personal data.

You can use the Consent Vault to easily view and search the history of all Consent objects on your site. In the Consent Vault you can see the status of users' consent, to include: when the consent was last updated, and the date the update was enacted. The vault captures user actions related to consent of the following types of documents and interactions:

- Terms of service
- Privacy policy
- Other consent statements
- Communication preferences

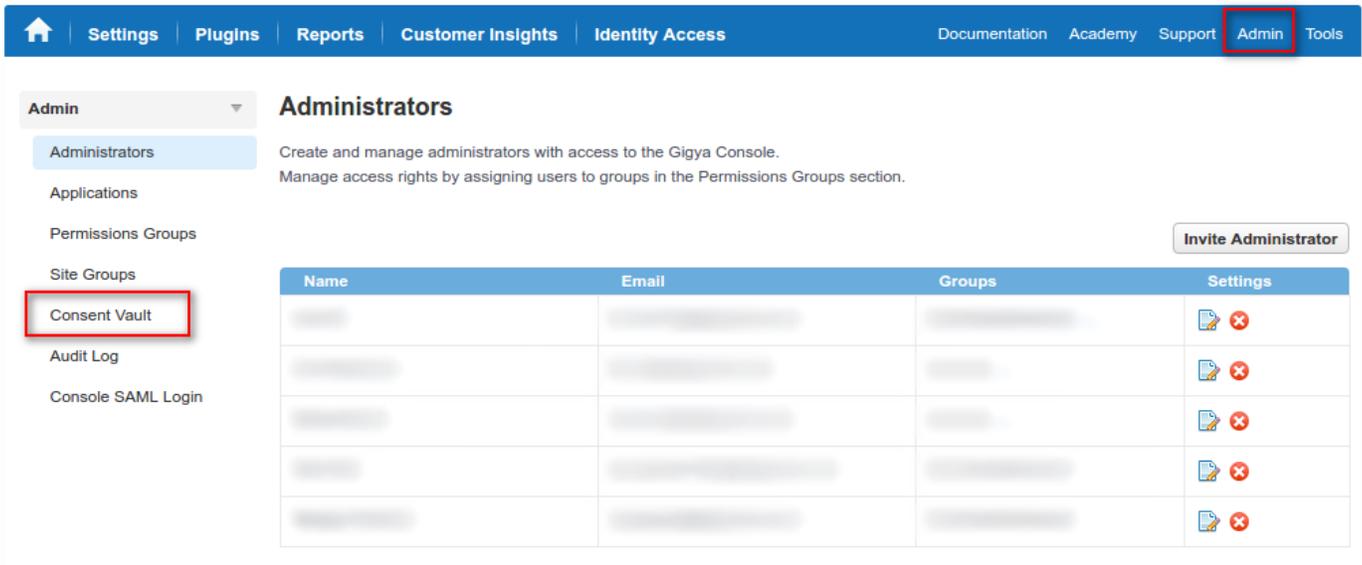
If a subscription requires double opt-in, the communication consent will be saved in the vault only after the user opts in.

While Gigya offers a full suite of solutions designed to help clients comply with applicable data privacy laws, it is the clients' responsibility to comply with its obligations under such data privacy laws. Please consult with your legal team regarding such data privacy laws prior to implementation of the Gigya suite of solutions.

Using the Consent Vault

Navigate to the **Admin** tab of your [Gigya Console](#) and then select **Consent Vault** in the left-hand navigation menu.

If you have a site group, the Consent Vault can only be opened on the parent site, and will show audited consent records of all sites in the group.



When you first arrive at the Consent Vault page, you will have a list of all the most recent Consent actions that were performed (20 per page), and be able to see at a glance if consent was granted, renewed, or withdrawn.

ID	Site	Date (UTC)	Action Performed	Type
terms.november_16_2017 UID: 5dad638882ca4909bf503266b28bb58b	[REDACTED]	11/29/2017	Granted	Terms of Service
terms.november_16_2017 UID: 4026ccb1a61547b78bf3833c9f452613	[REDACTED]	11/29/2017	Renewed	Terms of Service
testOptionalConsent_01 UID: 4026ccb1a61547b78bf3833c9f452613	[REDACTED]	11/29/2017	Withdrew	Other Statement
testOptionalConsent_01 UID: 4026ccb1a61547b78bf3833c9f452613	[REDACTED]	11/29/2017	Granted	Other Statement
terms.november_16_2017 UID: 4026ccb1a61547b78bf3833c9f452613	[REDACTED]	11/29/2017	Granted	Terms of Service
terms.november_16_2017 UID: d7fca092183b4e11a4ed0ab36de01086	[REDACTED]	11/29/2017	Granted	Terms of Service
testOptionalConsent_01 UID: d7fca092183b4e11a4ed0ab36de01086	[REDACTED]	11/29/2017	Granted	Other Statement

Using Filters

You can narrow the results available in your view by using Filters.

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Date Range:

To:

Consent Type:

Action Performed:

Custom Where Clause:

ID	Site	Date (UTC)	Action Performed	Type
privacy.p1 UID: 84ecbe7f10fd42c2a325d4af23e24564	consent.com	12/10/2017	Granted	Privacy Policy
terms.tos1 UID: 84ecbe7f10fd42c2a325d4af23e24564	consent.com	12/10/2017	Granted	Terms of Service
subscriptions.news1 UID: 84ecbe7f10fd42c2a325d4af23e24564	consent.com	12/10/2017	Granted	Communication Consent
subscriptions.news1 UID: test10	consent.com	12/07/2017	Granted	Communication Consent
other1 UID: test10	consent.com	12/07/2017	Granted	Other Statement

Filters allow you to search all consents by Type (Terms of Service, Privacy Policy, Communication Consent, and/or Other Statement) and their Action status (Granted, Renewed, Withdrew or Deleted). You can narrow your search even more by using a custom WHERE clause within the corresponding field.

First you can adjust the results based upon Date Range:

- Last 7 (seven) Days
- Last 30 (thirty) Days
- Last 60 (sixty) Days
- Last 90 (ninety) Days
- Custom

The available Consent filters are:

- Consent Type
 - Terms of Service
 - Privacy Policy
 - Communication Consent
 - Other Statement
- Action Performed
 - Granted
 - Renewed
 - Withdrew
 - Deleted - the user was deleted, and as a result their consent is withdrawn. Note that a separate record is saved for that automatic withdrawal, with the action listed as "Right to be forgotten".
- Custom Where Clause ([below](#))

If the filter window is collapsed, you can determine if you have an active filter on the visible records by the state of the filter icon.

- No Active Filter



- Active Filter



Custom Where Clause

If you want more fine-grained results you can utilize the **Custom Where Clause** search. This functions like our [Audit Log](#) and allows you to query the available records using any combination of the following properties in a SQL-like format:

- event
- uid
- apiKey
- path
- action
- docVersion/docDate
- tags
- callID

An example clause would be similar to:

```
action = "Withdrew" AND docVersion = 2.4
```

Notes:

- Queries are case-sensitive
- docVersion is a float and should not be inside quotes.

Viewing Records

Once you have found the pertinent records, you can expand them by clicking on the link of the ID column to see specific data regarding the consent.

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ID	Site	Date (UTC)	Action Performed	Type
testOptionalConsent_01 uid: [redacted]	[redacted]	04/02/2018	Granted	Other Statement
Timestamp (UTC): 04/02/2018, 09:26:01 (1522661161)				Action: Granted
Version: 2.4		Performed By: Client		
User / Application:		SDK: js_latest		
Source IP: [redacted].80.5		Country by IP: Unknown		
Additional Details: consent tag one, consent tag two		Language: en		
Purpose: Test Consent Template		Login IDs: [redacted]		
				View Legal Statement

Record Fields

Field Name	Description
Timestamp (UTC)	The date and time at which this consent interaction was recorded in the system.
Version	The consent statement version that was active at the time the action was performed.
User/Application	If the update was made via a User or Application key it will be listed here.
Source IP	The IP address that the API call originated from; this may be the client-browser or the server that made the API call.
Additional Details	Any tags that you set for this consent for this user.
Entitlements	If the user has granted consent to any entitlements during this consent interaction, a list of those entitlements.
Purpose	The publicly visible purpose defined for this consent statement that the user agreed to.
Action	The action that was performed.
Performed By	How the update was made, if a Console User, Client (via Gigya WebSDK), or Application.
SDK	If the update was made via a REST request or a client-side JavaScript SDK.
Country by IP	The country the IP address that made the request resides.
Language	The language of the Consent Template that the user consented to.
Login IDs	The Login ID(s) of the user whom consented to the agreement.
User Action Timestamp	The date and time at which the user performed the consent action this record relates to.
View Legal Statement	A link to the Consent Statement that the user consented to, as defined in the Consent Template.

Examples of Different Update Types

ID	Site	Date (UTC)	Action Performed	Type
testOptionalConsent_01 UID: [REDACTED]	[REDACTED]	02/25/2018	Granted	Other Statement
<p>Timestamp (UTC): 02/25/2018, 16:44:13 (19577053) Version: 2.4 User / Application: [REDACTED] Source IP: [REDACTED] Additional Details:</p> <p>Action: Granted Performed By: Site Secret SDK: rest Country: Unknown</p>				
testOptionalConsent_01 UID: [REDACTED]	[REDACTED]	02/25/2018	Withdrew	Other Statement
<p>Timestamp (UTC): 02/25/2018, 16:37:28 (1519576648) Version: 2.4 User / Application: importLiteAccountsTest Source IP: [REDACTED] Additional Details:</p> <p>Action: Withdrew Performed By: Application SDK: rest Country: Unknown</p>				
testOptionalConsent_01 UID: [REDACTED]	[REDACTED]	02/25/2018	Granted	Other Statement
<p>Timestamp (UTC): 02/25/2018, 16:35:31 (1519576531) Version: 2.4 User / Application: Gigya Admin Source IP: [REDACTED] Additional Details:</p> <p>Action: Granted Performed By: Console User SDK: rest Country: Unknown</p>				
testOptionalConsent_01 UID: [REDACTED]	[REDACTED]	02/25/2018	Withdrew	Other Statement
<p>Timestamp (UTC): 02/25/2018, 13:11:15 (1519564275) Version: 2.4 User / Application: [REDACTED] Source IP: [REDACTED] Additional Details:</p> <p>Action: Withdrew Performed By: Client SDK: js_8.1.11 Country: Unknown</p>				

Additional Information

When using an **Optional** consent, which can be **true** or **false**, when a user views your screen-set, if the checkbox state is not changed by the user from what it was when they first arrived, there will be no record of the user ignoring the checkbox stored in the consent vault. The consent vault only records user actions of either granting of a previously un-granted consent or withdrawing from a previously granted one.

Helpful Links

[Consent Management](#)

Preferences Object REST

accounts.register REST

accounts.setSchema REST

accounts.setAccountInfo REST